



A WAY OFF THE STREET

NOVEMBER 1, 2016 TO OCTOBER 31, 2017

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DONATIONS AND ADMINISTRATION

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DAY CENTRE

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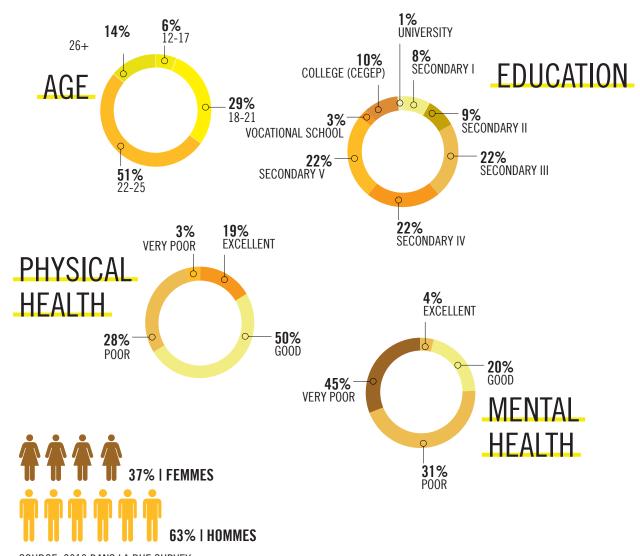






HIGHLIGHTS OF THE YEAR

- Our first annual *Une nuit dans la rue* fundraiser, which successfully raised corporate and public awareness about the plight of homeless youth
- A new partnership with the United Nations High Commissioner for Refugees to better support young refugees and immigrants, regardless of legal status, who are at risk of homelessness



SOURCE: 2013 DANS LA RUE SURVEY

COMING IN 2018

- Efforts towards collective action on preventing and reducing youth homelessness, on the occasion of Dans la rue's 30th anniversary
- Acquisition and customization of a new Van along with the expansion of outreach efforts as part of this essential service

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MESSAGE FROM THE CHAIRMAN OF THE BOARD AND THE EXECUTIVE DIRECTOR

Thanks to the support of the community, our generous donors, and our devoted volunteers, as well as the dedication and hard work of the entire Dans la rue team, we are one step closer to our common goal of providing homeless youth with the tools they need to get off the street and build a brighter future.

In 2017, we finalized a social transformation framework, which was developed in consultation with each of our front-line teams and that is now in place to facilitate our outreach efforts. In offering our essential services and an approach based on unconditional acceptance, our emphasis continues to be on youth empowerment.

The ACCESS Open Minds Project, which makes it easier for youth to receive mental health care, flourished this past year. As a result, nearly 90 youth with mental health issues were seen by our teams, met with our psychologists, or received timely referrals to the appropriate services.

As a leader in the fight against youth homelessness in Quebec, we play an active role in multiple partnerships aimed at developing a better understanding of this issue's underlying causes and effects and using this information to implement prevention and reduction efforts.

In so doing, we have increased our presence within various groups working to relieve homelessness. Several members of Dans la rue's team have contributed to initiatives addressing key issues such as runaways, mental health, and housing. In addition, we joined Montreal's Mayoral Committee on Homelessness, the Board of Directors of the Réseau d'aide aux personnes seules et itinérantes de Montréal (RAPSIM) and the A Way Home Canada coalition.

Dans la rue's mission and achievements were also highlighted during the year through new fundraising events, increased media visibility, and efforts to further strengthen our brand.

We will build on this progress in the coming year as we celebrate our 30th anniversary with a renewed sense of confidence.

Sadly, as we write this message, we are still grieving the loss of our beloved founder, Father Emmett Johns, "Pops," who passed away on January 13, 2018.

Pops was a devoted and generous man of action. He saved countless lives and was a source of inspiration to everyone around him. He will be greatly missed. His sense of humanity and commitment was the driving force behind the success of Dans la rue and he leaves the organization as his legacy. Our entire team, backed by the support of the community, will continue his work with honour and determination.

CÉCILE ARBAUD

EXECUTIVE DIRECTOR

PAUL J. SETLAKWE

CHAIRMAN, FEDNAV LIMITED

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CAFETERIA AND THE BUNKER

HOT DOGS DISTRIBUTED BY THE VAN

HOUSING ENQUIRIES

COMMUNITY SUPPORT, INCLUDING 11 FOR YOUNG

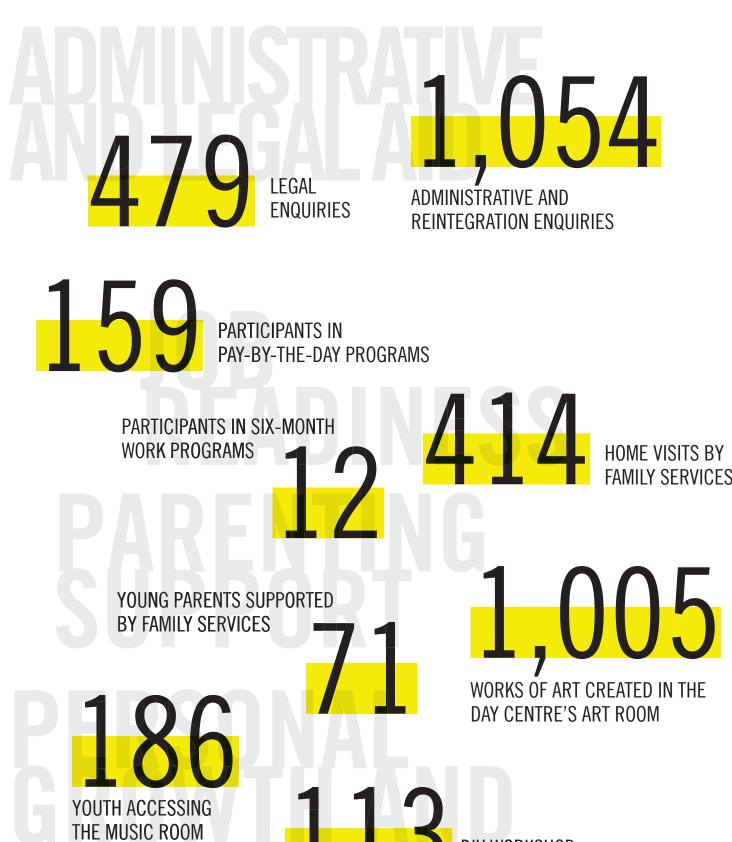
YOUTH HELPED BY OUR **PSYCHOLOGISTS**

MEETINGS WITH OUR COUNSELLORS

FUND RECIPIENTS

STUDENTS ENROLLED AT THE **EMMETT JOHNS SCHOOL**

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PARTICIPANTS

OUR HISTORY

In 1988, Father Emmett Johns, "Pops," decided to reach out to youth on the street. He asked them a simple question: "What can I do to help you?" The result was the creation of Dans la rue.

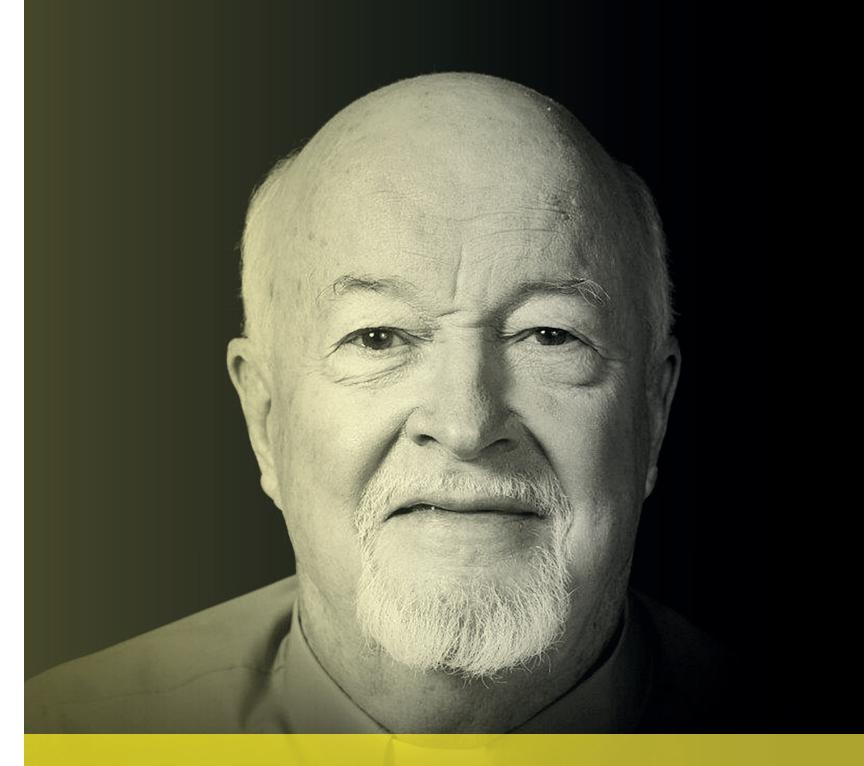
Thanks to Pops' determination and the essential support of many devoted volunteers and skilled professionals, we have continued to expand to better respond to the complex and varied needs of the young people we serve.

Over the years, the community has recognized the importance of Pops' mission, which Dans la rue continues to pursue tirelessly. Our Van, Bunker, Day Centre, apartment complex, school and diverse programs and services provide numerous pathways off the street.

- 1988 Father Emmett Johns buys a used Winnebago with a \$10,000 personal loan to help youth where they need it most: on the street
- 1989 Formation of Dans la rue's Board of Directors
- 1993 The Bunker, Montreal's largest overnight shelter for underage youth, opens its doors
- 1995 Dans la rue acquires a truck to help collect donated food and clothing
- 1997 The Chez Pops Day Centre opens, providing a place for youth to eat a hot meal, talk to counsellors and take high school classes
- 1998 A new Van is acquired
 - 2003 Dans la rue purchases the Bunker building from the City of Montreal and proceeds with major renovations
- 2005 Dans la rue purchases its fifth Van
- 2014 A 17-unit apartment complex opens, complete with community support
- 2016 The 2016–2020 strategic plan is released

OUR MISSION

Founded by Father Emmett Johns ("Pops") in 1988, Le Bon Dieu dans la rue helps homeless and at-risk youth. With dedication, empathy and respect, and with the support of the community, Dans la rue cares for their immediate needs and helps them acquire the skills and resources needed to lead more autonomous and rewarding lives.



FATHER
EMMETT JOHNS
"POPS"
1928–2018

"My heart is full of hope for these youth. I know very well there are limits to what I can do. I can't save them all.

But when I think of Lise, Johnny, Daniel, Molly and so many others, I realize that after every dark and difficult night — even the worst ones — there is a new day and a morning filled with hope."

Emmil To Johns

VAN

The Van offers a temporary respite from the street and represents an important first step in the long process of building trust with marginalized youth.

The Van's volunteers listen and support youth in crisis,

offer them food, and refer them to the appropriate resources.

DAY CENTRE

The Day Centre is the heart of Dans larue's operations.

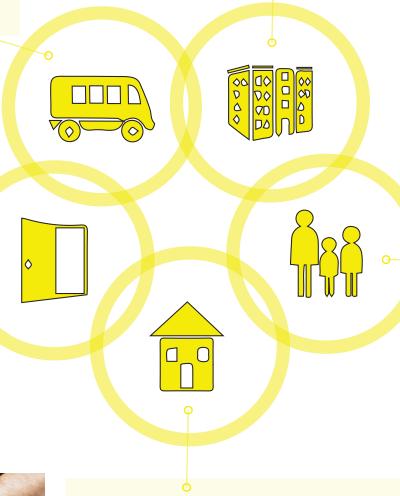
Homeless youth are welcome to use the on-site facilities, which include a cafeteria and a nurse's office, and pick up clothes and personal hygiene products.

There are counsellors, psychologists, and legal specialists on hand to provide information and guidance. The Day Centre is also home to our art room and music studio, recreational activities and workshops, employment programs, and the Emmett Johns School.

APARTMENTS

Our 17-unit apartment complex opened in December 2014 for 15 young people and two families who currently use Dans la rue's resources or have done so in the past.

Counsellors are available on-site to provide support to residents.



BUNKER

The Bunker is an emergency shelter that can accommodate up to 17 youth aged 12 to 21. It gives them access to a range of essential services (a bed, a warm meal, showers, and laundry facilities), as well as a team of specialized counsellors who are there to listen and support as well as provide referrals, accompaniment, and other services as appropriate. The Bunker is a safe place that represents a much-needed break from the dangers and stresses of street life.





FAMILY SERVICES

Family Services provides assistance to Dans la rue youth who have children.

Counsellors assist new parents with a variety of administrative procedures (filing income taxes, applying for government ID, etc.) and make house visits to teach and encourage important self-care and child-care skills.

OUR YOUTH-CENTRED APPROACH

Like every young person, homeless and at-risk youth have a full spectrum of needs. At Dans la rue, they can find an integrated approach that recognizes the individuality and complexity of each situation.

Our multifaceted approach helps them get off the street and permanently transition away from precarious or high-risk situations.

We also actively work alongside various partners to gain a better understanding of the causes and effects of life on the street. Through collaboration and partnership, we can all play an important role in responding to and preventing youth homelessness.

ESSENTIAL NEEDS

We offer homeless youth a judgment-free space where they can take a "time out" to collect their thoughts and build up the inner strength needed to take positive steps forward, either by working to improve their mental and physical health or by pursuing work or school opportunities.

NUTRITION

Youth living on the street or in high-risk situations are often undernourished. This can affect their energy, their mental health, and their behaviour.

For this reason, food plays an important role in three of our core services.

Our Day Centre cafeteria provides nutritionally balanced meals and a place where youth can meet, learn, and receive the comfort they need.

Food is also served at the Bunker 365 days a year.

Our Van, and its rotating crew of over 100 volunteers, distributes food, drinks, and personal care items year-round to youth on the street, in addition to providing a place to warm up and talk with someone about what they need.

HYGIENE

Shower and laundry facilities are available to youth at both the Day Centre and the Bunker. These services strengthen their selfworth and sense of belonging.

BASIC NECESSITIES

We operate a 3,000-square-foot warehouse where we store the items generously donated to Dans la rue and a depot where these items are handed out twice weekly to those in need.

As a result of these efforts, and the generosity of the community, our youth have access to basic necessities, clothing and even household goods on a regular basis.

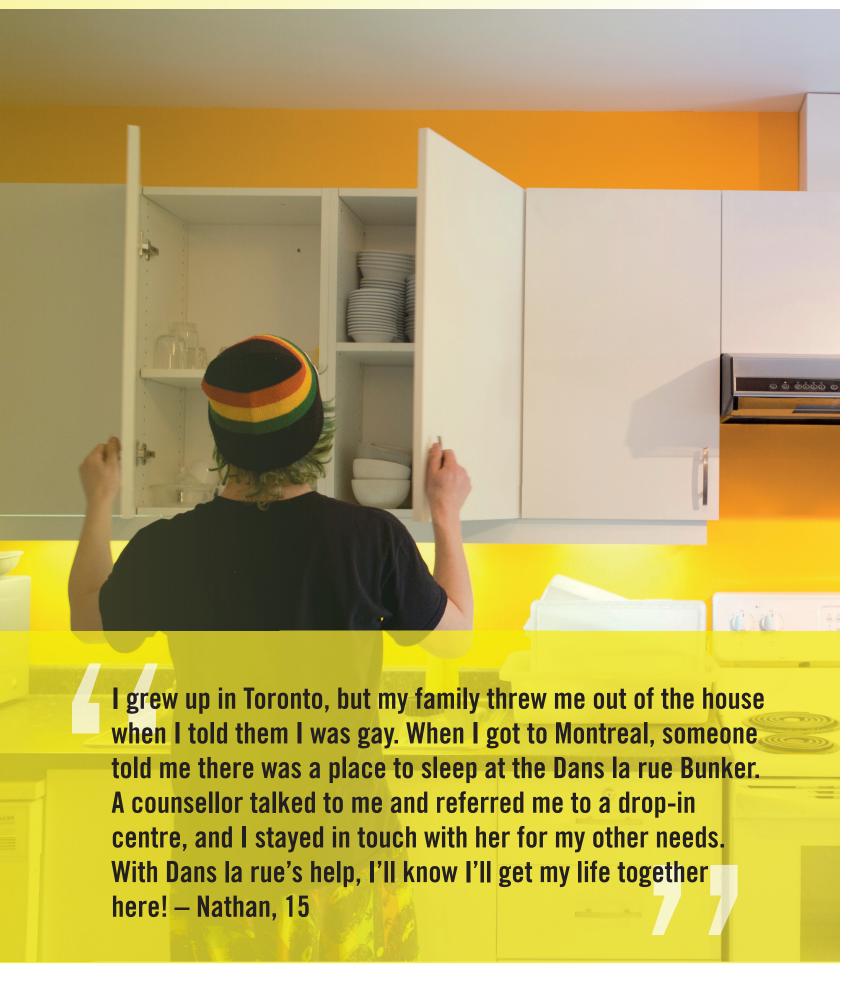
- = A community kitchen committee was started at the apartment complex
- The Day Centre's kitchen and cold storage rooms were renovated to improve the prep areas and create better spaces for teaching
- = Courses on proper techniques for moving and lifting were added to our training lineup accessible to all youth







Dans la rue fed me when I was starving. Dans la rue gave me warm clothes to wear when it was minus 20 outside. Dans la rue reached out to me when I was at a dead end. And Dans la rue was there for me when my mind was clouded over with the darkest thoughts. -Carl, 18



SHELTER AND HOUSING

BUNKER EMERGENCY SHELTER

The Bunker is an emergency shelter that can accommodate up to 17 youth aged 12 to 21 years old. It gives them a break from their day-to-day hardships so they can build up their strength, talk to trained counsellors, and find out how they can leave life on the street behind them for good.

HOUSING ENQUIRIES

Unstable living conditions are a reality for the youth we serve. Without a credit history or resources to fall back on, it is difficult for them to find and keep an apartment.

At Dans la rue, we strive to help young people stabilize their housing situation by walking them through the various steps involved in renting an apartment.

This requires an approach tailored to each youth's specific situation and designed to promote independence, self-esteem, and a sense of belonging, so they feel at home in their new living arrangement.

APARTMENT COMPLEX

Since December 2014, 17 long-term housing units have been available to 15 young people and two families. This achievement was many years in the making — Pops long dreamed of it as a way of giving youth a fresh start in life.

Community support is offered within the complex to promote socialization and combat isolation.

Counsellors strive to ensure that this first housing experience is a positive one and to encourage youth to take advantage of the stability it provides to take concrete steps toward a better future, such as going back to school or finding a job.

In addition, nine families benefited from social housing during the year, with support from the Office municipal de l'hébergement de Montréal.

- Development of an evaluation counsellors can use to assess runaways based on a variety of risk factors
- = Participation in a working group with the INESSS (Institut national d'excellence en santé et en services sociaux) to create a profile of young runaways
- Block party at the apartment complex in partnership with the Quebec Federation of the Blind, YMCA Hochelaga-Maisonneuve, and Résidences de Coubertin





PHYSICAL AND MENTAL HEALTH

Homeless and at-risk youth are frequently forced to cope with significant physical and mental health problems including infectious diseases, frostbite, hypothermia, depression, schizophrenia, and personality disorders.

Unfortunately, they often isolated and face many challenges when trying to access the services they need to help them overcome these conditions.

PHYSICAL WELLNESS

We work closely with the Clinique des jeunes de la rue, administered by the Centre intégré universitaire de santé et de services sociaux (CIUSS), to provide access to clinical nursing services, which include health assessments, therapy plans, and various treatments. The nurse also plays a front-line role in referring youth to other healthcare professionals and community organizations.

MENTAL WELLNESS

The presence of youth counsellors and two psychologists who are particularly in tune with the mental health needs of the youth plays a pivotal role in their development and ensures that youth are directed toward the proper channels based on their individual circumstances.

The role of the psychologists is to support the counsellors in reviewing and analyzing information, resolving conflicts, and coming up with concrete plans for moving forward.

They also meet with youth to brainstorm about their situation, the challenges they face, their ambitions, and the goals they hope to achieve, in an effort to help them find effective solutions.

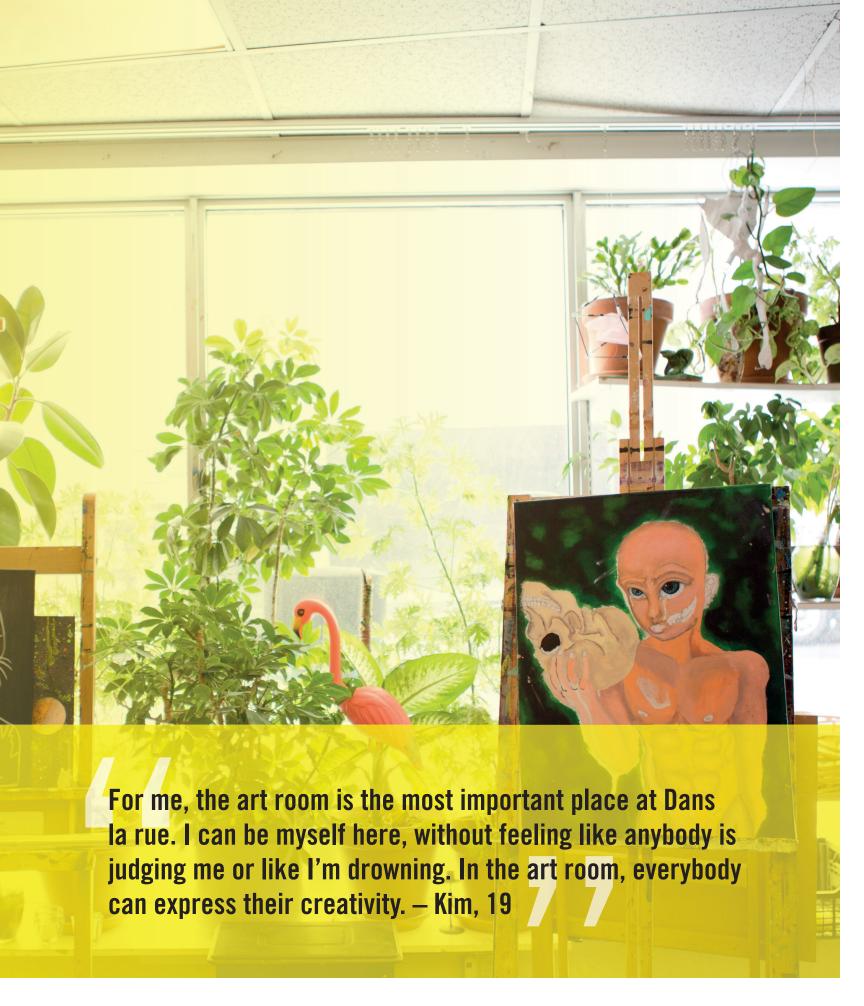
We subscribe to the philosophy of the Canadawide ACCESS Open Minds Project, which aims to transform the mental healthcare solutions available to 11- to 25-year-olds in order to help provide the support these youth need in every sphere of their lives.

- Participation in the Réseau d'intervention de proximité auprès des jeunes to develop a new scalable service delivery model that encourages the involvement of youth and the people who care about them
- Introduction of a new private room for counselling sessions at the Day Centre





I was at a point in my life where I had to undergo serious medical treatment. I felt lost and I didn't have anybody to turn to. The nurse and the counsellors at Dans la rue helped me set up my appointments and feel more confident dealing with the doctors. They were there to get me through a tough time until things got better. — Mélissa, 21



PERSONAL GROWTH AND DEVELOPMENT

Homeless youth and other marginalized groups are often the victims of discrimination and social exclusion.

At Dans la rue, we use a respect-based, judgment-free approach to connect with them and establish the foundations for further psychosocial care.

We offer a wide range of programs where they can discover their talents and flourish in an environment that encourages their well-being.

Our art room and music studio help youth recharge their batteries and channel their creativity. Their time in the art room allows them to focus on themselves and to create something they can be proud of.

Several other activities, such as yoga classes, LGBTQ2S+ workshops, and board games sessions, are held to give youth an opportunity to explore their interests and strengthen their skill sets.

- Launch of a youth consultation initiative as part of a civic participation program, in partnership with Exeko
- Hosting of a creative workshop and art exhibition in association with the Darling Foundry
- Internships at the Boîte à Musique rehearsal space





ADMINISTRATIVE AND LEGAL AID

ADMINISTRATIVE SUPPORT

Our counsellors are an invaluable resource for youth trying to get their official paperwork in order so they can obtain a health insurance card, social insurance number, or birth certificate.

Support is also available to youth applying for social assistance to ensure a stable source of income.

Tools and explanations are provided to help them navigate the often complex administrative and procedural landscape. A counsellor will also accompany youth as needed to external appointments with various institutions.

LEGAL ADVICE

Repeat fines and criminal charges are an unfortunate hallmark of life on the street. Our staff have been trained to use various tools and procedures to assist youth in unravelling legal complexities and overcoming these obstacles.

This work helps curb the marginalization of homeless youth caused by legal situations and maximizes their chances of taking positive steps forward.

Over and above the work done by our counsellors, volunteer law students are available to help youth navigate the legal system.

- Major effort to make government forms easier for youth to understand and complete
- = Setup of computer stations in the cafeteria to facilitate various searches and enquiries



I thought that once I was an adult I'd be able to get myself out of any kind of situation. But without support, I often ended up sleeping outside or crashing at a friend's place. I did whatever I could to earn a few bucks, and I ended up with a bunch of fines. By the time I turned to Dans Ia rue, I was at the end of my rope. A law student helped me work through my legal problems, and a counsellor helped me get social assistance so I could move into my first apartment. — Martin, 25

Sjuin: Atelier sur les droits quand tu as des tickets merces,)

Merces,)

SORTE FIN D'AMNET The first time I left my mother's house to live on my own, I had to deal with everything all at once: my rent, my credit card, working full-time, going to school part-time... it didn't work out. The Dans la rue school taught me to manage one thing at a time. That's exactly what I needed. — Shayana, 24

EDUCATION

There is an undeniable correlation between dropping out of school and living on the street.

Finishing high school can be a huge step forward in a youth's personal and social development and in the transition to adult life.

EMMETT JOHNS SCHOOL

The Dans la rue alternative high school has been at the core of our services since 1997. Every year, an average of 16 students enrol in classes with a teacher from the Centre de ressources éducatives et pédagogiques (CREP) of the Commission scolaire de Montréal.

A psychosocial counsellor accompanies the students throughout their studies and helps to ensure their personal, vocational, and academic development.

SCHOLARSHIP FUND

In conjunction with several partners, we have established a fund to provide material and monetary assistance so students they can concentrate on their studies without the stress of struggling to pay for everyday needs.

Financial support can go toward housing expenses, tuition, grocery vouchers, public transit passes, and other necessities.

- Screening of Dallas Buyers Club and discussion of the impacts of drug use and homophobia as well as the world of filmmaking with director Jean-Marc Vallée
- Two camping trips to teach youth independence and self-reliance and act as an incentive for academic performance
- Improved attendance rates at the Emmett Johns School







JOB READINESS

A lack of education, uncertain job prospects, and low income are all both causes and outcomes of youth homelessness.

Many young people face challenges when entering the job market and need various forms of support to seek out career-oriented training, gain positive work experience and find and keep a stable, well-paying job.

PAY-BY-THE-DAY PROGRAM

The pay-by-the-day program was designed specifically to reach out to youth who are not vet ready for a traditional, full-time position and to help them overcome a variety of barriers to employment.

The flexibility of these jobs, which can last anywhere from a few hours to a few days, provides youth with a practical, positive, and paid experience, without the pressure of long-term employment.

EMPLOYMENT PROGRAMS

We offer full- and part-time job placement programs with a six-month duration.

These experiences, coupled with the support and guidance of our counsellors, can be the springboard to long-term employment opportunities that help put participants on the path to self-sufficiency.

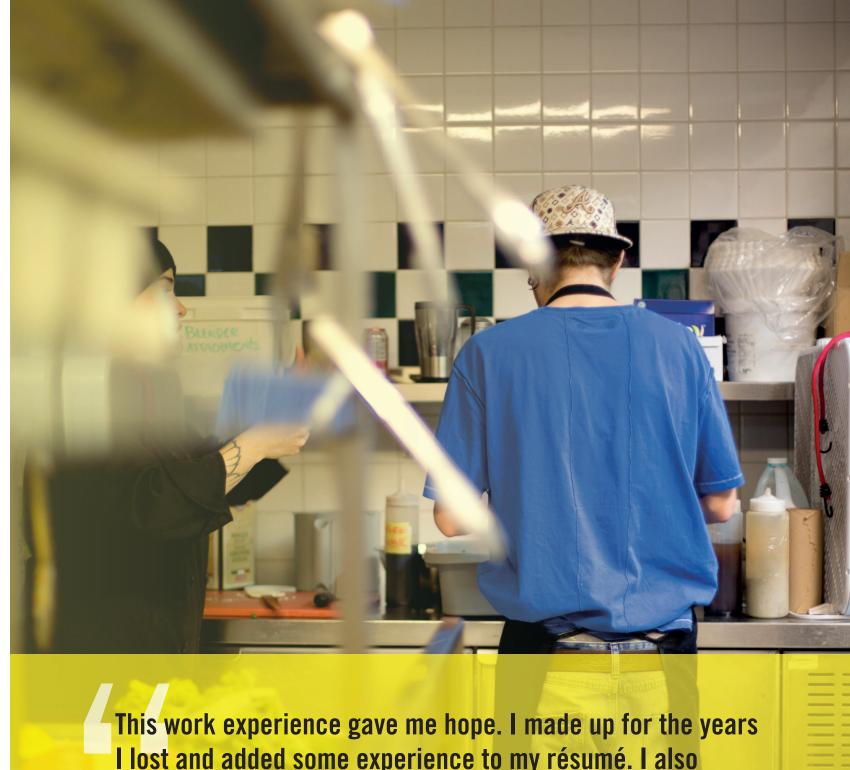
- = Creation of a partnership with the Collectif des entreprises d'insertion du Québec to refer candidates who are exiting youth protection to social integration enterprises
- Development of a partnership with the Art Souterrain festival to hire four youth as cultural mediators during the event
- Hosting of a social integration breakfast event with roughly 60 partners to share best practices towards helping youth in their career-building efforts











This work experience gave me hope. I made up for the years I lost and added some experience to my résumé. I also proved that I could hold down a job even with my diagnosis. I still have some stuff to work out, but I have a renewed sense of confidence in myself and what lies ahead. — Victor, 22



PARENTING SUPPORT

Homeless and at-risk youth already struggle to care for themselves. Having a child can make the situation even more challenging.

Many factors can add to the anxiety: low income, single-parent status, housing instability, prostitution, a criminal record, a lack of education, ongoing exposure to violence and more.

Four family services counsellors are available to work with young women from the early stages of their pregnancy onward. Their goal is to encourage them to take good care of themselves so they can do the same for their children.

This personalized program includes meetings and home visits to address specific risks and to show new parents how to create a stable family environment.

ROND-POINT

Rond-Point is a group of perinatal and early childhood professionals who specialize in family situations where there is a history of drug and/ or alcohol use. Rond-Point is a central resource for medical, nursing, and psychosocial services available to parents and families who have struggled or are still struggling with addiction issues.

- = Respite trips to cottage country for young families
- Bimonthly group activities at Rond-Point



OUR EVER-BROADENING EXPERTISE

In collaboration with other community partners, we have developed unique insight into the issue of youth homelessness as well as solutions designed to address this serious problem.

We work alongside prominent partners and leaders to take action at two levels: by reaching out to youth living on the street and by engaging in research and advocacy focused on ending youth homelessness.

KEY PARTNERS

- Comité jeunes et familles vulnérables dans le cadre du Plan d'action intersectoriel en itinérance de la région de Montréal
- Réseau d'aide aux personnes seules et itinérantes de Montréal (RAPSIM)
- Table de concertation jeunesse/itinérance de Montréal
- Coalition réduction des méfaits
- Comité montréalais sur les mineurs en fugue
- National Learning Community on Youth Homelessness
- Coalition Vers un chez-soi (A Way Home)

- Association canadienne en santé mentale (ACSM)
- Association des intervenants en dépendance du Québec (AIDQ)
- Équipe de proximité en santé psychologique
- Réseau Projet d'intervention concertée pour la prévention du suicide chez les jeunes
- Table de concertation des programmes de travail à la journée à Montréal
- Comité de suivi de l'Avis sur les meilleures pratiques de prévention et d'intervention en matière de fugues auprès des jeunes hébergés en centre de réadaptation

SPECIAL ACTIVITIES AND TRAINING

Youth have access to a wide variety of supervised activities that let them escape from the harsh reality of homelessness. In these lighter moments, they can explore their creativity, develop their independence, and improve their self-image, all while promoting social inclusion.

MORE THAN 300 ACTIVITIES WERE ORGANIZED FOR YOUTH AND THE COMMUNITY IN 2017, INCLUDING:

- Prevention workshops
- Exercise classes
- Cultural outings
- = Film screenings
- Trips to the movie theatre
- Community kitchen events
- Lunch discussions on LGBTQ2s+ topics
- Writing group meetings
- Songwriting workshops
- = Family outings for parents
- Christmas, Easter, and Thanksgiving dinners

- Political debate for the municipal election
- Vocational career fair
- Group art exhibition in partnership with the Darling Foundry
- Discussion of the film Dallas Buyers Club with director Jean-Marc Vallée
- Block party at the apartment complex in partnership with the Quebec Federation of the Blind, the YMCA Hochelaga-Maisonneuve, and Résidences de Coubertin

EVENTS

LE GRAND PARTAGE 2017.05.03 BENEFIT COO

BENEFIT COCKTAIL

400+ GUESTS

NEARLY \$120,000 RAISED IN SUPPORT OF OUR PROGRAMS AND SERVICES



The first edition of Le Grand Partage aimed to raise funds for Dans la rue's programs and services and raise awareness amongst the corporate community about the realities of youth homelessness.

UNE NUIT DANS LA RUE

2017.10.05

SLEEP-OUT IN SUPPORT OF HOMELESS YOUTH

\$130,000 TO SUPPORT DANS LA RUE'S PROGRAMS AND SERVICES 50+ PARTICIPANTS



Executives and young professionals from a number of prominent corporations, startups and small businesses agreed to take on the dual challenge of raising funds for Dans la rue and sleeping one night outdoors in downtown Montreal to gain a first-hand understanding of the important work we do with our city's homeless youth.

DUR VOLUNTEERS

At Dans la rue, we are extremely fortunate to have the support of a tireless group of nearly 150 talented volunteers. They draw on our staff's expertise and bring their own skills and talents to the table to respond to the needs of homeless youth and encourage them to take positive steps forward in their lives.

Our volunteers carry out a wide variety of tasks: they greet youth on the Van, serve as artistic mentors, help high school students prepare for exams, give legal advice, cook and serve meals, provide respite care to young families and so much more. They look out for our youth and strive to help them acquire the skills and resources needed to lead a more independent, rewarding life – and make sure they feel listened to and appreciated.

Over and above this, they are our best ambassadors. They are always ready to speak about their experience with Dans la rue at schools and other organizations as well as within the business community.

Because of our volunteers, we can offer quality services to meet the multifaceted needs of the youth we serve. Their caring, compassion and commitment have helped build and strengthen Dans la rue's reputation as a leading authority on youth homelessness.

INDIVIDUALS

- Zarish Abbas
- Estelle Allan
- Marcelo Argueta
 - Louis-Pierre Auger
- Faisal Barazi
- Tammy Beattie
- Audrey-Eve Beauchamp
- Daniel Bellerose
- Francis Belley
- Myriam Bellhumeur-Gironne
- Annie Bergeron
- Etienne Bertrand
- Susan Bibeau
- Ariane Bilodeau-Deschesnes
- Marie-josée Blain-Lussier
- Sophie Boissinot-Tremblay
- Katie Boodhoo
- Élodie Bouchard
- Iris Boudreau
- Marie-Pier Boulanger
- Lisa Bounouh
- Graeme Bozzard
- Marie-Ségolène Brault
- Christophe Brochet-Stepniak
- Renee Bryant
- Evghenia Burca
- Paulette Cake
- Vern Carroll
- Richard Cassidy
- Carole Chalifoux
- Michel Chalifoux
- Olivié Charbonneau
- Anais Charbonneau-Poitras
- Nada Chebib
- Lucia Cimaglia
- Serge Coderre
- ___ Loni Cornax

- Jean-Karl Cottereau
- Brigitte Coulon
- Frédérik Crépeau-Hubert
- Laurence Crouzet
- Michael Daham
- Maria-Ann Darkowski
- Myriam-Sophie Deslauriers
- Simon Deslauriers Matthew «Eddie» Dikranian
- Pierre-Olivier Dionne
- Spencer Doyle
- Antoine Dupont Sylwia Dyjak
- Sonia Ermacora
- Patrick F.Woodtli
- Ian Fafard Julie Fesquet
- Catherine Finlay
- Nicholas Finlayson
- Isabel Forget
- Malcolm Fraser
- Lewis Furey
- Jean-Sébastien Gagnon
- Charlotte Gagnon-Ferembach
- Goeffrey Gauvin
- Sébastien Godin
- Coline Guérin
- Soo Jung Ha
- Kevin Hardy
- Michaël Harrison-Carrière
- Henri Hébert
- Caitlin Henderson Toth
- Melissa Hernandez
- Eben Hicks
- Jessica Jean Baptiste
- Monica Jewer
- Shauna Joyce
- Tristan Juette
- Marc Kaddissi

- Karim Kammah Suzanne Kenny
- Ilhem Kerkadi
- **Nabil Khoury**
- Krystian Klima
- Maja Kruitwagon
- Érik Kudelka
- Nicholas Kulak
- Jonathan Kwok
- Patricia Lacelle
- Olivia Lagacé
- Kristina Lamarre
- Émile Langlois-Vallière
- Jenna Laurie
- **Brigitte Leclaire**
- Anna Leclerc Vaillancourt
- Stéphane Lessard
- Matt Leus
- 7av Levinson
- Jessica Londei Shortall
- Victoria Lorenc Jonathan Louis
- Josh Lovejoy
- **Emanuel Lowi** Charlotte Luel
- Edward Lyssan
- Erin MacCoubrey
- Gilbert Mandeville Elessio Marcarella
- Philippe Marchand
- David Marin
- Sophie Marsolais Debbie Martin
- Cristina Martin
- Marie-Eve Martin Joanie Martineau
- Johany Martinez
- Anny Mathieu David McGivillivray
- Sophie Méchin Kostantinos Menelaou

Francesco Mentone

Sandra Murphy Roxanne Murray

Connie Meo

- Thien Nguyen
- Minhly Nguyen
- Charles Niddam Philippe Noubani
- Jordan O.Byrne
- Santiago Oleas Anita Ormos
- Halina Paprocki
- Julie Paquin Elizabeth Pertuiset
- Chloé Piché-Tremblay Mathieu Poulet
- James Powell
- Richard Pringle
- Samantha Putt Lori Radonick
- Geoffrey Roberge
- Stéphanie Robert
- Ségolène Robert Chamille Rodgers Youngs
- Daniela Vivianna Rubio
- Linda Ruggins
- Victor Sanchez
- Shane Seivwright Matt Shalinsky
- Chantal Smedbol Heidi-Lee Smith
- Jackie Solar
- Jesse Staniforth Paul Steinberg
- Alexander Stoljar Gold Olivier St-Onge
- Sonia Tessier Benoit Théroux
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*Acknowledgements for donations start at \$500 for individuals and \$5,000 for organizations.

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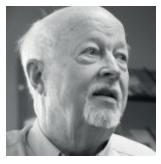
INCOME STATEMENT

Fiscal year ended October 31, 2017 with corresponding figures from 2016 and 2015

	2016 - 2017	2015 - 2016
REVENUE		
Donations	\$3,862,866	\$2,954,861
Bequests	190,105	1,186,412
Government grants	152,640	122,000
Apartment rental revenue	238,591	234,488
Special events	247,944	<u>-</u>
	4,692,146	4,497,761
EXPENDITURES		
Day Centre:		
Drop-in	351,884	340,044
Psychosocial services	1,234,708	1,149,967
Support services	759,562	753,995
Bunker	606,203	617,693
Van	107,192	82,533
Apartment		
Operating costs, including amortization of 93 730 \$ (2015 - 70 557 \$)	238,309	228,894
Community support services for housing	147,505	151,321
Volunteer coordination	36,666	23,415
Fundraising and gift processing	577,404	513,106
Special events	98,155	-
Administration	425,185	523,152
— Amortization of property and equipment	36,516	40,208
Merchant fees and bank charges	35,145	26,384
	4,654,434	4,450,712
EARNINGS FROM OPERATIONS	37,712	47,049
INVESTMENT INCOME	561,792	368,432
EXCESS OF REVENUE OVER EXPENDITURES	599,504	415,481

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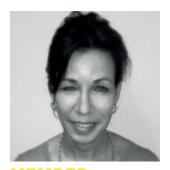
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