

**NOVEMBER 1, 2020, TO
OCTOBER 31, 2021**

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DANS LA RUE IS COMMITTED TO BEING A DRIVING FORCE IN PREVENTING YOUTH HOMELESSNESS

MESSAGE FROM THE CHAIRMAN OF THE BOARD AND THE EXECUTIVE DIRECTOR



In 2021, we pulled out all the stops to maintain Dans la rue’s services for youth and to continue fostering meaningful connections with our partners.

Most of our services gradually resumed during the year, with the exception of the music room, as regular disinfection is not good for the instruments. Unfortunately, the Day Centre and the Bunker are still operating at reduced capacity. But the counsellors have come up with ingenious workarounds to ensure youth still have access to places and moments of togetherness, along with experiences that allow

them to escape the hardships of the pandemic.

Our amazing new Van started its nightly rounds on the streets of Montreal on July 14, 2021, enabling our volunteers to reach out to youth and other vulnerable individuals with their trademark empathy and sensitivity.

We have observed a number of changes in the profiles of those who turn to us for help. A larger percentage come to us with complex and multiple issues, making their journey to self-sufficiency lengthier and more challenging. As a result, we have rethought our approach to early intervention and transition, consistent with the upstream prevention efforts we undertake with Coalition Jeunes+.

Our new strategic plan for 2021–2025 revolves around our vision of being a driving force in preventing youth homelessness. The plan outlines a series of initiatives, all of which have been shaped by conversations with our counsellors and youth. Part of this plan is a pledge to uphold the Réseau d’intervention de proximité auprès de Jeunes (RIPAJ) network of mental health partners.

The first Youth Homelessness Prevention Forum, held by Coalition Jeunes+ in November 2021, proved to be a tremendous success. Youth had their say on various actions aimed at preventing homelessness. They were heard by the politicians in attendance, who even tabled a motion on the topic at the Quebec National Assembly. These are promising inroads indeed toward our ultimate goal of stopping homelessness before it starts.

Thank you, everyone – staff, volunteers, board members, donors, partners and friends of **Dans la rue** – for being there and supporting us as we strive to bring comfort to the youth we serve every day, and hope as they look ahead to the future.

Paul J. Setlakwe,
Chairman of the Board

Cécile Arbaud, Executive Director

MISSION

FOUNDED BY FATHER EMMETT “POPS” JOHNS IN 1988, DANS LA RUE HELPS HOMELESS AND AT-RISK YOUTH.

With dedication, empathy and respect, and with the support of the community, **Dans la rue** cares for their immediate needs and helps them acquire the skills and resources needed to lead more autonomous and rewarding lives.



FATHER EMMETT “POPS” JOHNS (1928–2018)

Pops was born and raised in Montreal. At age 60, after 40 years of serving as a priest in various local parishes, he decided to follow his heart and minister to the needs of homeless youth.

As he reached out to the young and vulnerable, he brought words of comfort and a sympathetic ear: “Don’t worry. Forget about the past. Focus on the now. After all, today is the first day of the rest of your life.”

In 1988, Pops took out a personal loan for \$10,000 to buy a second-hand motorhome, which he called “**Le bon Dieu dans la rue.**” He would

drive the Van up and down the streets of downtown Montreal, from 9:30 p.m. until the wee hours of the night, bringing food and solace to the city’s homeless and at-risk youth.

During his lifetime, Pops received a number of awards honouring his outstanding dedication to Montreal youth. Among them were a Humanitarian Award from the Association des médecins psychiatres du Québec (1998), an Award of Excellence from the Service de police de la communauté urbaine de Montréal (1999), the Anne Greenup Citizenship Award (1998), the Desjardins Youth Assistance

Award (1999) and the Rights and Freedoms Award from the Commission des droits de la personne et des droits de la jeunesse (2001). He was inducted into the Academy of Great Montrealers in the Social category in 2002 and received honorary doctorates from Concordia University (1997) and the Université du Québec à Montréal (2003). He was named a member of the Order of Canada in 2000, a Grand Officer of the Ordre national du Québec in 2003 and a Commander of the Ordre de Montréal in 2016. In 2018, the Quebec government posthumously created the Emmett Johns Award, recognizing outstanding dedication and achievement in helping youth.

HISTORY

In 1988, Father Emmett “Pops” Johns decided to reach out with love to help youth living on the street. His secret for earning their trust was to create an environment where they didn’t feel pressured or judged. He would start by asking them a simple question: “What can I do to help you?” Thus was born **Dans la rue**.

In the 33 years since, **Dans la rue** has continued to expand to better respond to the complex and varied needs of youth in unstable living conditions. Through a wide

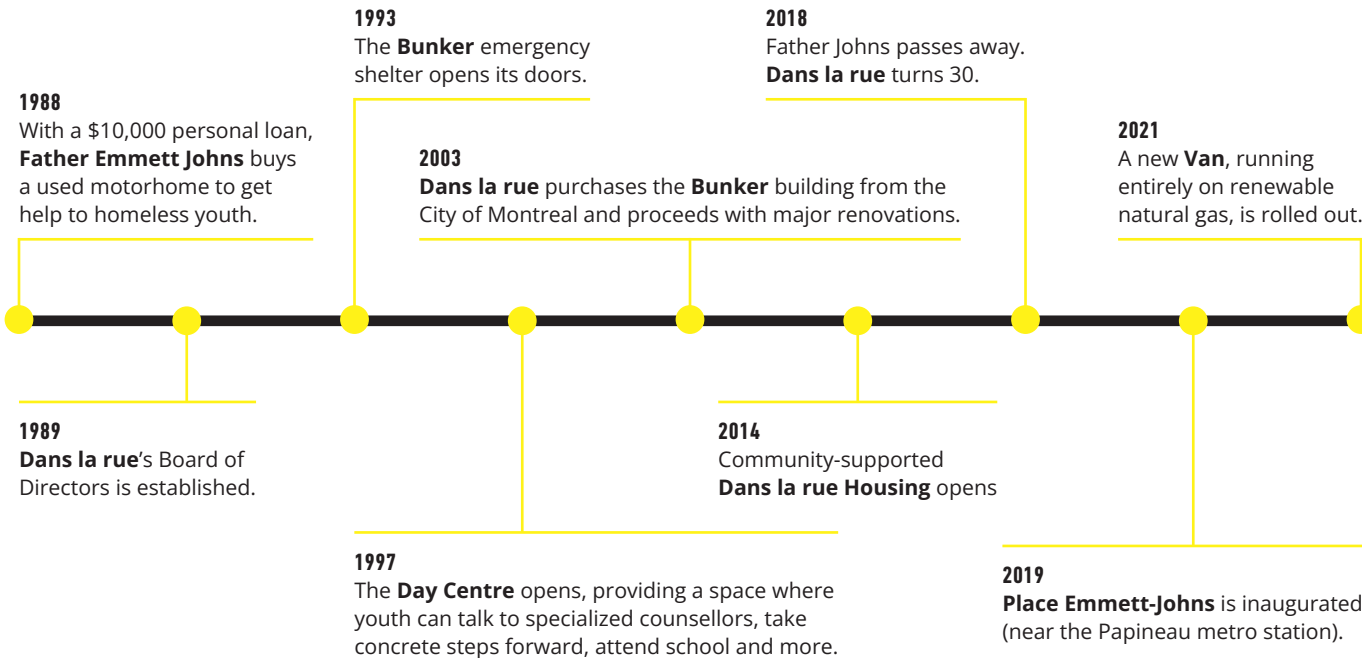
range of services – the Van, the Bunker emergency shelter, the Day Centre, Family Services and **Dans la rue** Housing, we offer pathways for youth to take back control of their lives and regain hope for a better future.

Over the years, the community has embraced **Dans la rue’s** mission that the organization continues to honour with the same determination as Pops, backed by the essential support of numerous volunteers, dedicated donors and skilled professionals alike.

TEAM

The **Dans la rue** team consists of 75 employees working in the administrative offices as well as in the Van, the Bunker, the Day Centre, Family Services and Housing. Each team member makes a real difference, contributing expert insight and a listening ear to support homeless and at-risk youth and help **Dans la rue’s** services and programs run smoothly.

In these challenging times, **Dans la rue** continues to be on the lookout for talented, energetic people who share our values of kindness, empathy and respect.



HIGHLIGHTS

STRATEGIC PLAN FOR 2021–2025

Our vision is to be a driving force in preventing youth homelessness. We are determined to help provide every youth with a living environment where the intensity, duration and recurrence of emergency services are greatly reduced.

As such, we are committed to:

- Early intervention to keep youth from being entrenched in street life
- Improved pathways away from homelessness and toward long-term stability
- A continued trauma-sensitive approach to mental health and wellness
- External partnerships
- Empowered internal resources and stronger volunteer and donor engagement.

YOUTH OUTREACH TEAM – COUNSELLORS ON THE FRONT LINES

To help mitigate the reduction in the availability of emergency shelter spaces, **Dans la rue** has joined forces with a number of partners (see page 23) to set up a new Youth Outreach Team aimed at youth who go to facilities meant for homeless adults where there is a lack of youth-specific resources. According to the team’s observations, the current circumstances have been particularly hard on those in the 25–30 age group.

IMPACTS OF THE PANDEMIC IN 2021

- In winter 2021, the Van’s operations were cancelled for 15 nights while the provincial government’s curfew restrictions were in effect.
- Volunteers at the Bunker have had to be temporarily sidelined in order to admit more youth into the facility without violating public health restrictions.
- The music room has been closed, given the complexity of keeping the musical instruments properly disinfected.
- Corporate volunteering initiatives were suspended until September 2021, given the remote work and physical distancing guidelines in place in most workplaces.

WELL EQUIPPED TO FACE THE PUBLIC HEALTH CRISIS

Thanks to the hard work of our teams and volunteers, **Dans la rue** has remained open throughout the pandemic to continue helping homeless and at-risk youth.

With creativity, flexibility and unwavering dedication, we introduced a range of solutions and hands-on approaches to restart, as of March 2021, some of the programs that had been interrupted due to public health restrictions and numerous closures in our partners’ services.

- In response to families’ requests, our Family Services counsellors reinstituted home visits in the summer, along with outdoor activities and trips to the park.
- The art room in the Day Centre reopened in early March 2021 to give youth a creative outlet for their emotions and their anxiety.
- Our employability programs were back up and running during the summer with the gardening project at the Day Centre and during the fall with the pay-by-the-day work program at the **Dans la rue** depot.



THE NEW DANS LA RUE VAN

THE FIRST VEHICLE IN MONTREAL TO RUN ENTIRELY ON RENEWABLE NATURAL GAS

The new **Dans la rue** Van is here! This time around, we opted for a vehicle that is 100% fuelled by renewable natural gas to reduce emissions and do our part to decarbonize the transportation sector.

The Van has been a fixture on the streets of Montreal for more than 32 years, playing an essential front-line role for individuals experiencing homelessness. Everyone who comes to the Van is greeted with kindness and without judgment, no matter their background or situation. The Van’s volunteers are there to listen to youth and hand out food and basic necessities, in addition to providing emotional support and a stable sense of “family” that makes them feel valued and respected.

2021 PRIX LEVIERS

Two youth who have used **Dans la rue**’s services were presented with a Prix Levier during an awards ceremony hosted by the Regroupement des organismes communautaires autonomes jeunesse du Québec (ROCAJQ). Congratulations to both honourees!

- Jonathan Reynaert has been part of the **Dans la rue** Housing program for close to five years. He has met every roadblock he has encountered along his path with drive and determination. His personal and professional growth during the year was particularly noteworthy.
- Maxime Loiseau is enrolled at Emmett Johns School and uses various **Dans la rue** services. He has made tremendous progress and given back to his community in many ways, making him a very deserving recipient.

OUR COUNSELLORS, OUR PILLARS

Jules Clouâtre, a counsellor with **Dans la rue** since 1998, was honoured for his work with youth by the Carrefour jeunesse-emploi Montréal Centre-ville at its 20th Annual General Meeting, the theme of which was “20 years, 20 pillars.” His leadership and his spirit of perseverance are an inspiration to our front-line teams, and we congratulate him on his remarkable contributions.



OUR APPROACH

Like every young person, homeless and at-risk youth have a full spectrum of needs. At **Dans la rue**, they can find a multifaceted approach that addresses all aspects of their lives to help them get off the street and permanently transition away from high-risk situations. We also actively work alongside various partners to improve the services available to youth, help broaden knowledge about youth homelessness and engage the community in finding solutions.

ESSENTIAL NEEDS

PERSONAL GROWTH AND DEVELOPMENT

ADMINISTRATIVE AND LEGAL AID

PARENTING SUPPORT

SHELTER AND HOUSING

MENTAL AND PHYSICAL HEALTH

EDUCATION

JOB READINESS

OUR SERVICES



VAN

For many youth, this mobile outreach service is the first point of contact with **Dans la rue** and the work we do. The Van's volunteers are there to listen, provide support, and hand out food, refreshments and basic necessities.



BUNKER

The Bunker emergency shelter, staffed by a team of specialized counsellors, can accommodate a mixed group of youth in crisis aged 12 to 21 and offer them a range of basic services. Special attention is paid to young runaways.

OUR IMPACT

More than **23,000** loyal donors

More than **18,750** servings of hot dogs at the Van

More than **10,000** visits to the Day Centre

More than **5,000** volunteer hours

More than **3,750** efforts by Day Centre counsellors to support mental and physical health

Close to **1,500** overnight stays at the Bunker

More than **675** showers taken at the Day Centre

More than **650** housing enquiries

100 active volunteers during the pandemic

59 families enrolled in our Family Services



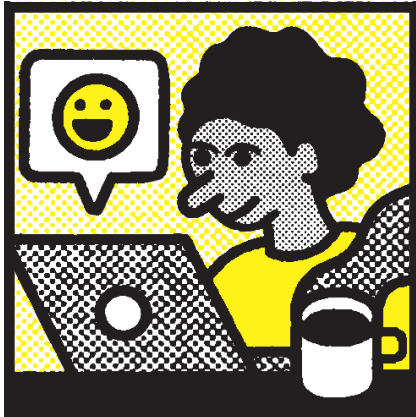
DAY CENTRE

The Day Centre is where youth can fulfil their fundamental needs and pick up clothes and personal hygiene products. There are counsellors available to listen and guide them on a one-on-one basis. On-site legal and administrative aid is also available, as are art workshops, employability programs, activities and Emmett Johns School.



FAMILY SERVICES

Family Services provides assistance to **Dans la rue** youth who are also parents. Counsellors connect with them through home visits and phone calls to foster good parenting skills, put them on the path to greater self-sufficiency and ensure they have access to decent housing.



HOUSING

Our 17-unit apartment building opened in 2014 for 15 young tenants and two families who currently use **Dans la rue**'s resources or have done so in the past. Counsellors are available on site to provide community support to residents.



More than
18,750
servings of hot
dogs at the Van

220
nights
on the road

3,250
volunteer hours
in the Van

**“We are proud to join forces
with the people at Dans la rue!”**

— Marcelle and Jean Coutu Foundation

VAN

RELATED APPROACH: ESSENTIAL NEEDS

Five nights a week, the **Dans la rue** Van takes to the streets of Montreal to reach out to homeless youth and other vulnerable individuals. It makes four stops in the downtown, Centre-Sud, Plateau-Mont-Royal and Hochelaga-Maisonneuve neighbourhoods.

The newest iteration of the **Dans la rue** Van made its debut in July 2021. Powered by the ALDO Group, Énergir and the Marcelle and Jean Coutu Foundation, it runs entirely on renewable natural gas. This sustainable mobility project will enable us to uphold our mission to serve the local community and homeless youth, while doing our part to protect the planet for future generations.

The interior has been custom-designed with the help of our

partners to make the layout and serving windows more suited to the needs of homeless youth. The vehicle is equipped with a new generator and improved workstations, and we are once again serving hot dogs, along with a vegetarian alternative.

The Van represents an important first step in the long process of building trust with the city's homeless youth. It is often their first point of contact with **Dans la rue** and the work we do. The Van

connects directly with young people on the streets, where volunteers can guide them toward the appropriate resources and **Dans la rue's** own programs.

Volunteers listen and support youth in crisis and offer them food, refreshments and key necessities. Hot dogs are served to youth 25 and under as well as other people who are homeless or living in unstable conditions, including housing projects, neighbourhood shelters and the street.

DANS LA RUE THANKS*

Marcelle and Jean Coutu
Foundation

Renewable natural gas (RNG) is produced when organic waste from domestic, farm and industrial sources is broken down. This waste can include table scraps, food processing residues, manure, slurry and sludge from sewage treatment plants. RNG is a fully renewable energy source that can help reduce greenhouse gas emissions in two ways: 1) by replacing fossil fuels and 2) by avoiding methane emissions that are generated when organic waste is landfilled.

“We care deeply about the work done at **Dans la rue** because it impacts our youth, one of the pillars of our society. When we had the opportunity to tour the Day Centre and the Bunker and to take part in the ‘Une nuit dans la rue’ event, we saw for ourselves how essential the counsellors’ work is and how tangible the benefits are for youth, who are welcomed with open arms and without being judged. Anyone with a heart and a family would be moved by their plight. They are our future.”

— Julie Gaucher, Vice President and Chief Operating Officer, Sutton – Quebec

“Hockey Helps Homeless is proud to continually support **Dans la rue**’s emergency center (The Bunker). It is a critical resource for Montreal’s vulnerable youth when the need is the highest and we salute the incredible services that the **Dans la rue** team provides.”

— Corry Kelahear, Co-Chair, Hockey Helps the Homeless Montreal

“The Pathy Family Foundation is proud to support **Dans la rue**’s actions, both directly supporting youth through their front-line services and also in their leadership efforts around preventing youth homelessness. Their willingness to share their expertise and their commitment to empowering youth contribute to creating the type of multi-level impacts the Foundation seeks to help its partners achieve.”

— Layla Saad, Executive Director, Pathy Family Foundation

Close to **1,500**
overnight stays at
the Bunker

412
psychosocial support
interventions

73% of minors
come from the youth
protection system

BUNKER

RELATED APPROACHES: ESSENTIAL NEEDS | SHELTER AND HOUSING

There has been an increased psychological toll on vulnerable youth since the pandemic began. Through it all, the Bunker has remained a safe place for them to get a good night’s sleep, a warm meal, a shower and a chance to talk to a psychosocial counsellor.

With the onset of the lockdown measures, a number of changes had to be made in the Bunker’s operations. Intake procedures were enhanced to meet public health requirements, including mandatory masks and handwashing upon entry. Support for subsequent screening measures was available as required.

The maximum capacity for the Bunker was reduced from 17 to nine youth per night. Volunteering was also suspended in March 2021 in order to follow physical distancing guidelines inside the Bunker and

accommodate as many youth as possible.

The pandemic has weakened the social safety net available to youth who are on the verge of homelessness. The counsellors at the Bunker have reported a greater level of fatigue and stress among homeless youth, who are keenly aware that their lifestyle and the existing strains on their physical health put them at greater risk of contracting the coronavirus. The Bunker has served as a safe haven for self-isolation.

The Bunker counsellors take the time to listen to youth, without ever passing judgment, and to refer them to the Day Centre where they can look for housing or employment, fill out applications for government ID cards or obtain mental health services. The objective of the Bunker is to ensure their basic needs are met while helping to strengthen their self-worth and sense of belonging. Counsellors also pay special attention to youth who have run away from home or who express suicidal thoughts.

The Bunker is our emergency shelter for a mixed group of youth in crisis. A gender-neutral room is available for trans individuals, a disproportionate number of whom experience homelessness and who often struggle to find a safe place to sleep.

Between July 10 and August 10, 2021, we were prohibited by public health authorities from accepting new intakes as a result of an outbreak of COVID-19 at the emergency shelter.

DANS LA RUE THANKS

Sutton – Quebec, its franchisees
and brokers

Hockey Helps the Homeless

Pathy Family Foundation



More than **730** efforts to support socioeconomic improvement enquiries

479 efforts to support physical health

365 efforts to support mental health

333 efforts to support addiction treatment and recovery

260 pets accompanying their human companions

186 efforts to support legal enquiries

141 efforts to support social assistance enquiries

136 applications for government ID

DAY CENTRE

RELATED APPROACHES: ESSENTIAL NEEDS | SHELTER AND HOUSING | MENTAL AND PHYSICAL HEALTH | PERSONAL GROWTH AND DEVELOPMENT | EDUCATION | JOB READINESS | ADMINISTRATIVE AND LEGAL AID | PARENTING SUPPORT

The Day Centre is the heart of **Dans la rue**'s operations aimed at helping homeless youth.

Although the pandemic is an ongoing concern, our counsellors now have all the tools they need to deal with the ramifications of the public health crisis. **Dans la rue** is a safe place where essential needs can be met. Most of our services have resumed, including psychosocial support, legal and administrative aid, our school and employability programs, the art room, referrals and accompaniment.

By strengthening our ties with youth, facilitating their contact with outside resources and providing spaces where they can learn and grow, our counsellors are empowering

them to find a way off the street and toward a more self-sufficient, rewarding future.

Our staff have been tremendously creative in coming up with new ideas for activities to give youth a break from the hardships of street life and keep them anchored in reality.

The music room has remained closed, given the complexity of keeping the instruments disinfected, but the art room reopened in March 2021. Plexiglass barriers have been installed and the art supplies have been divided up into individual

sets to make the required cleaning process easier. The number of stations has also been reduced to maintain sufficient distance between participants.

CAFETERIA

The **Dans la rue** Day Centre cafeteria has remained open throughout the pandemic, pivoting to provide "grab and go" meals. Normally, the cafeteria can serve up to 85 youth, but that number has been reduced to 25 to comply with physical distancing guidelines.

ACHIEVEMENTS

- Herbs and vegetables from MicroHabitat, an urban rooftop farm at Centre Eaton de Montréal, served to vastly improve the quality of our bagged lunches this summer.
- Students from Emmett Johns School went to see the Riopelle exhibition at the Montreal Museum of Fine Arts.
- Peer helpers from GIAP came to the Day Centre to provide naloxone training, a fast-acting medication that temporarily blocks the effects of opioid overdose.
- A law student answers legal questions every Wednesday at noon in the cafeteria.
- Working together with Sentier Urbain and Collège Sainte-Anne, students from Emmett Johns School created a garden and a compost heap behind the Day Centre. Thanks to their initiative, vegetables and herbs were used in numerous meals prepared at the cafeteria, and food scraps were diverted from landfill.

DAY CENTRE (CONTINUED)

BASIC NECESSITIES

We operate a 3,000-square-foot warehouse, where we store the items generously donated to **Dans la rue**, and a depot at the Day Centre where these items are handed out. to those in need. As a result of these efforts, our youth have access to basic necessities, clothing and household goods on a regular basis.

EMMETT JOHNS SCHOOL

The Emmett Johns alternative school specializes in helping students develop cross-disciplinary skills through an adapted academic and social integration curriculum.

During the pandemic, the school's capacity has been reduced to nine students instead of the usual 17. There were a number of stumbling blocks at the beginning of the school year, and many students lacked motivation to return to the classroom. With in-school group activities and field trips prohibited,

attendance has proven to be the school's biggest challenge.

Students who stuck with the program were, for the third year in a row, honoured at a reception held at the Day Centre during the week-long Hooked on School Days event, which ran from February 15 to 19, 2021.

Dans la rue also encourages at-risk youth to pursue their studies at other institutions through a scholarship fund that supports their academic success and helps cover tuition, housing and other costs.

EMPLOYABILITY PROGRAMS

The employability programs and services at **Dans la rue** aim to help homeless and at-risk youth looking to find gainful employment.

During the year, one of the participants enrolled in a part-time program at the new Day Centre garden. All summer long, he took care of watering the plants, removing the

weeds and harvesting the vegetables. We also have part-time and pay-by-the-day initiatives set up at our depot. Unfortunately, similar pay-by-the-day programs at the cafeteria, art studio and music room have been temporarily discontinued due to the pandemic.

ADMINISTRATIVE AND LEGAL SUPPORT

The lack of government-issued identification can pose a logistical problem for youth in their attempts to get off the street. Our counsellors help them fill out applications to obtain or renew their health insurance card, social insurance number or birth certificate.

Our counsellors also serve as a resource for youth and young families in unravelling complexities and overcoming obstacles of a legal nature. This work helps curb the marginalization of homeless youth within the legal system and maximizes their chances of taking positive steps forward.

“**Dans la rue’s commitment to remaining open daily and staying connected with youth in need during the most challenging of times is one of the reasons we are pleased to be one of their supporters, ensuring that young people experiencing homelessness are able to access the support they most need, when they need it.”**

— Joanne Kviring, Executive Director, Medavie Foundation

“**A warm meal can start conversations, break down barriers and open doors to a full range of services that at-risk youth may need. We are proud to partner with Dans la rue and their work to support the diverse needs of homeless youth in Montreal.”**

— Stacey Olsen, Montreal Community Leader, Mealshare Aid Foundation

“**Everyone deserves the right to live with dignity and have a bright future. With this in mind, we wanted to make a difference in the lives of our homeless Montreal youth. Over the years, we have funded the Dans la rue music program and supplied essential needs such as winter parkas, boots and shoes.”**

— Sandy Lipkus and Ted Adler, The Adler & Lipkus Foundation

“**Helping women pursue their postsecondary education has always been at the heart of our mission here at the Lise Watier Foundation. This is a proven pathway toward financial self-sufficiency. The young women supported by the Dans la rue team inspire us with their drive and determination. We are proud to provide them with the financial assistance they need to make their dreams come true!”**

— Marie-Lise Andrade, President, Executive Director, Lise Watier Foundation

“**The Home Depot Canada Foundation is proud to partner with Dans la rue, an organization leading the charge in the Montreal community to prevent and end youth homelessness.”**

— Amy Bilodeau, Senior Manager, Community Investment, The Home Depot Canada Foundation

ACCESS OPEN MINDS

The ACCESS Open Minds project, which aims to transform mental health care nationwide for youth aged 11 to 25, is in its final stage. **Dans la rue** continues to be involved in the RIPAJ site, the only project site dedicated exclusively to homeless and at-risk youth. One of our goals is to reinforce the approaches and resources in place to ensure unconditional acceptance, prompt screening to detect emerging issues, rapid access to care suited to the specific needs of this age group and an inclusive approach where youth, families and friends are welcome to contribute. The services and programs at **Dans la rue** continue to be indispensable in forging connections with youth and supporting them through their journey to improving their mental health and well-being.

DANS LA RUE THANKS

Medavie Foundation	Paul Morimanno
The Home Depot Canada Foundation	Lise Watier Foundation
ECHO Foundation	The Adler & Lipkus Foundation
Marcelle and Jean Coutu Foundation	Mission inclusion
Pathy Family Foundation	Mealshare Aid Foundation

“**Mission inclusion is proud to support the Dans la rue cafeteria and Day Centre. We know that food plays an essential role in helping youth who are experiencing homelessness to get back on their feet. Not only does the cafeteria meet an essential nutritional need, but it also puts them in contact with counsellors who are there to listen and provide psychosocial support. It’s a wonderful way of connecting with youth and building trust with them. Thank you to the entire team at Dans la rue for your commitment!”**

— Danielle Filion, Quebec Program Director, Mission inclusion

1,721
phone calls made
during the pandemic

190
appointments at
the Day Centre

79
home visits from June
to October 2021

ROND-POINT

Once again this year, **Dans la rue** teamed up with the Rond-Point perinatal and family centre for drug addiction to provide on-site support to families. The centre's goal is to offer integrated, one-stop services to pregnant women and parents with current or past substance abuse issues as well as to their preschool-aged children. This invaluable partnership brings together a diverse group of nurses, psychologists and other experts to facilitate healthcare access for parents supported by Family Services in Montreal's Centre-Sud neighbourhood.

Rond-Point's partners are **Dans la rue**, the Centre de santé et des services sociaux Jeanne-Mance (CSSSJ), the Centre hospitalier de l'Université de Montréal (CHUM), the Centre de réadaptation en dépendance de Montréal (CRDM), the Centre jeunesse de Montréal (CJM), the Centre de recherche et d'aide pour narcomanes (CRAN), the Centre d'expertise en traitement de la dépendance aux opioïdes and the Portage rehabilitation centre.

"Family Services has helped me in many aspects of my life. They helped me find a place to live, get my family life organized and open a bank account, something I hadn't done in 10 years. Last but not least, they help lift my spirits every day. Thank you to everyone at Family Services."

— Alexandre (not his real name)

FAMILY SERVICES

RELATED APPROACHES: PARENTING SUPPORT | SHELTER AND HOUSING | PHYSICAL AND MENTAL HEALTH | PERSONAL GROWTH AND DEVELOPMENT | EDUCATION | JOB READINESS | ADMINISTRATIVE AND LEGAL AID

Family Services provides assistance to young marginalized parents from the birth of their children until they reach school age, with a particular focus on prevention and education.

Four Family Services counsellors work with young parents to address issues related to their status, help them develop good parenting skills and reduce their isolation by encouraging them to call upon family members for help and to create a healthy social support network. The one-on-one approach includes meetings and home visits designed to empower them to take care of their needs and the needs of their children.

Dans la rue works with young parents to find activities they enjoy

and help strengthen their bonds with their children. In the past year, these have included field trips outside Montreal where families could take part in activities that let them practise their newfound skills and foster better parental and social relationships.

For the second year in a row, **Dans la rue's** Christmas party had to be cancelled. But the Family Services counsellors tapped into their creativity and their love for the families they serve to draw

inspiration from the carollers of old: decked out in their holiday finest, they dropped off gifts to 21 families and serenaded them with holiday songs.

We joined forces with the Office municipal d'habitation de Montréal to help 19 families obtain subsidized housing, for which rent is established at 25% of household income. These families, two of whom are living at **Dans la rue** Housing, also benefit from psychosocial support from Family Services.

ACHIEVEMENTS

- 14 families completed their tax returns with the help of our clinic, which continued to provide safe, in-person services as well as virtual consultations.
- Families enjoyed outings to water slides and an apple-picking farm and went for picnics in several parks.
- 32 children received Christmas presents, selected to suit their respective stages of development.

HOUSING

RELATED APPROACHES: SHELTER AND HOUSING | ESSENTIAL NEEDS | PHYSICAL AND MENTAL HEALTH | PERSONAL GROWTH AND DEVELOPMENT | ADMINISTRATIVE AND LEGAL AID | EDUCATION | JOB READINESS | PARENTING SUPPORT

Our 17-unit apartment building, which opened in 2014 thanks to Pops’ determination, is home to 15 youth and two families receiving support from Dans la rue’s resources.

The situation affords us an opportunity to work with our young tenants to create an action plan to transition away from life on the street and toward self-sufficiency. Our on-site counsellors provide personalized support in line with their individual needs.

For some tenants, this may be their first stable living environment. The counsellors are attentive to their needs as soon as they move in

and on an ongoing basis, as it is not uncommon for certain fears to resurface after a prolonged period in “survival mode.”

They need to learn how to socialize and fit into a community setting. With the counsellors’ help, they seek out solutions to change the behaviours they have acquired while living on the street. They are encouraged to express their doubts

and anxieties, as well as voice their hopes and dreams.

This year, the arrival of four new tenants has resulted in a fresh, vibrant dynamic where youth can build their self-confidence, even in the midst of the pandemic, because they have a safe place to call home. The group meals in the community room have also resumed, with sushi, jerk chicken and other fun theme nights.



Sassou, one of the Dans la rue Housing tenants.

COMMUNITY SUPPORT AND SOCIAL HOUSING

PART OF THE SUPPORT PROGRAM FOR COMMUNITY ORGANIZATIONS

Dans la rue Housing is located in the Montreal borough of Hochelaga-Maisonneuve. It is made up of 17 apartments* plus a communal space and an office.

Tenants are eligible for five years of subsidized housing and have access to on-site counsellors, thanks in part to financial aid from the Support Program for Community Organizations (PSOC).

They are between 18 and 30 years of age, are at risk of homelessness and are struggling with mental health and/or addiction issues. Four new tenants moved into the building in 2020–2021.

One of the purposes of Dans la rue Housing, beyond fostering a stable living environment, is to teach youth how to take care of their own apartment.

The counsellors offer individual support with a personalized plan for achieving each tenant’s goals. They can also refer youth to other community resources and provide them with insight and guidance. Main focuses include learning how

to budget as well as reducing crises and conflicts between tenants.

The two young families in Dans la rue Housing receive community support from our Family Services. This support is tailored to the needs of new parents and address mental health and addiction challenges.

ACHIEVEMENTS

- 30% have started or continued receiving mental health care.
- 35% are in school, working or in a reintegration program.
- 4 tenants left Dans la rue Housing during the year to move into an apartment of their own.

* 13 studios, two one-bedroom apartments, and two two-bedroom apartments for young families.



AWARDS – 2020 ANNUAL APPEAL

Idéa

DESIGN
Animation
Poster – Single
Brand Awareness Campaign

Communication Arts

DESIGN
Motion Graphics – Series

ADCC

GOLD | Graphic Design – Illustration

The One Show

MERIT | Design – Illustration



Applied Art

ILLUSTRATION
Charity Illustration – Single
Animated Character – Series
Animation – Short Single and Short Series
DESIGN
Motion – Short Series
Poster – Single

KEY SERVICE PARTNERS

To provide the best service to our youth, we rely on partners in a number of domains. These partnerships can take various forms, from a streamlined referral process to the physical presence of our partners on **Dans la rue** premises.

- **Education:** Centre de réadaptation en dépendance de Montréal, Centre de ressources éducatives et pédagogiques (CREP), Centre de services scolaire de Montréal, Clinique des jeunes de la rue (CLSC des Faubourgs), Clinique Droits Devant, Refuge des Jeunes de Montréal and Services Québec
- **Employment:** Centre local d'emploi Centre-sud, GIT, Sentier urbain, Société de développement social.
- **Families:** Head & Hands, La Relance, Poussons-Poussettes, Programme jeunesse du CIUSSS-CSMTL (Protection de la jeunesse), RePère, Répit Providence, Rond-Point.
- **Food and essentials:** Dîners St-Louis.
- **Housing and shelter:** Auberges du Cœur, En Marge 12-17, Foyer de jeunes travailleurs et travailleuses de Montréal, Logis Rose Virginie, Maison St-Dominique, Office municipal d'habitation de Montréal, Passages, Refuge des Jeunes de Montréal.
- **Legal and administrative aid:** Clinique Droits Devant, Faculty of Law at the Université de Montréal (law students), Faculty of Law at McGill University (law students), Services Québec.

- **Mental and physical health:** AIDS Community Care Montreal (ACCM), AJOI, Anonyme, CACTUS Montréal, Centre de Réadaptation en dépendance, CHUM-Clinique des Jeunes Adultes Psychotiques (JAP), Cirque Hors Piste, Clinique des jeunes de la rue du CIUSSS Centre-Sud-de-l'Île-de-Montréal, Coalition of LGBTQ+ Youth Groups, Diogène, Doctors of the World, Équipe d'intervention intensive de proximité (EQIIP SOL – JAP) et the Unité de psychiatrie des toxicomanies, First Stop and Dialogue (YMCA), FOCUS, Groupe d'intervention alternative par les pairs (GIAP), PlaMP, Plein milieu, Relais Méthadone, RÉZO, Rond-Point, Spectre de rue.
- **Miscellaneous activities:** Darling Foundry, EXEKO, Galerie 2112, Montreal Museum of Fine Arts, McCord Museum.
- **Pets:** Veterinary outreach clinic run by the Université de Montréal's Faculty of Veterinary Medicine.

SPECIAL PANDEMIC-RELATED PROJECTS:

Youth Outreach Team – Emergency Shelter (September 2020–June 2021) with CARE Montréal, En Marge 12-17, GIAP/CACTUS Montréal, Passages, Projet Logement Montréal, Refuge des Jeunes de Montréal and RÉZO.

COALITION JEUNES+

The Coalition Jeunes+ steering committee and youth participants worked tirelessly to organize the Coalition Jeunes+ Youth Homelessness Prevention Forum on November 18 and 19, 2021. The purpose of the event was to listen to youth from across the province about what can be done to prevent youth homelessness. Coalition Jeunes+ is a Quebec-based coalition that was created in 2018 by **Dans la rue** and is led by community organizations, researchers, groups and youth. The Coalition's goal is to bring together key stakeholders in order to effect positive and lasting change in the fight against youth homelessness. Its approach is founded on protecting and advocating for the rights of Quebec youth aged 12 to 30 and on preventing and reducing homelessness by ensuring a timely response and ongoing support suited to the needs of youth.

STEERING COMMITTEE MEMBERS

Cécile Arbaud,
Executive Director,
Dans la rue

Johanne Cooper,
Executive Director,
Maison Tangente

Mélodie Cordeau,
Nicolas Leclair,
Tommy Proulx-Roy and
Yami Fortignio,
youth who have experience to
share, Coalition Jeunes+

Philippe-Benoit Côté and
Sue-Ann MacDonald,
researchers,
Centre de recherche de
Montréal sur les inégalités
sociales, les discriminations
et les pratiques alternatives
de citoyenneté (CREMIS)

Caroline Dufour,
Coordinator,
Coalition Jeunes+, and
Director,
Strategy and Social Impact,
Dans la rue

Odette Gagnon,
Community Organizer,
Regroupement pour l'aide
aux itinérants et itinérantes
de Québec (RAIIQ)

France Labelle,
Executive Director,
Refuge des jeunes
de Montréal

Marie-Noëlle L'Espérance,
Executive Director,
En Marge 12-17

Julie Ouellet,
Executive Director,
Regroupement des organismes
communautaires autonomes
jeunesse du Québec (ROCAJQ)

Annie Savage,
Interim Executive Director,
Réseau d'aide aux personnes
seules et itinérantes
de Montréal (RAPSIM)

François Soucy,
Administrator,
Regroupement des Auberges
du cœur du Québec (RACQ)

KEY PARTNERS IN SKILLS, RESEARCH AND ENGAGEMENT

Dans la rue also actively works alongside various partners to improve the services available to youth, help broaden knowledge about homelessness and engage the community in finding solutions.

- ACCESS Open Minds / Réseau d'intervention de proximité auprès des jeunes de la rue (RIPAJ)
- Advisory committee, Fondation des Centres jeunesse
- Association des intervenants en dépendance du Québec (AIDQ)
- Canadian Mental Health Association (CMHA)
- Canadian Research Initiative in Substance Misuse
- CIUSSS du Centre-Sud-de-l'Île-de-Montréal
- Coalition Jeunes+
- Communauté de pratique de lutte (CDP) "Mieux lutter contre l'exclusion sociale" CDC Centre-sud
- Direction régionale de la santé publique
- Gender-ARP international research project (Canada, France, Belgium)
- Institutional Histories of Youth Homelessness and Participatory Prevention Strategies (four **Dans la rue** youth are co-researchers)

- Longitudinal Study on the Future of Youth in Care (EDJeP)
- Making the Shift — Networks of Centres of Excellence
- Ongoing research with help from **Dans la rue** (youth, counsellors and/or managers)
- Partner advisory committee, PDQ 22 neighbourhood police station
- Regroupement des organismes autonomes jeunesse du Québec (ROCAJQ)
- Regroupement intersectoriel des organismes communautaires de Montréal (RIOCM)
- Réseau d'aide aux personnes seules et itinérantes de Montréal (RAPSIM)
- Sphères Project
- Table de concertation jeunesse/itinérance de Montréal
- A Way Home Coalition and National Learning Community on Youth Homelessness
- Youth and vulnerable families committee, Service régional des activités communautaires et de l'itinérance, CIUSSS du Centre-Sud-de-l'Île-de-Montréal

OUR VOLUNTEERS

We are extremely proud to have the support of a fantastic group of gifted volunteers. Unfortunately, the number of active volunteers, many of whom are older, has dropped during the pandemic.

Dans la rue volunteers look out for youth and strive to help them acquire the skills and resources needed to lead a more independent, rewarding life — and make sure they feel listened to and appreciated.

The people who volunteer at **Dans la rue** are also our best ambassadors. They are always ready to share their

experience at schools and other organizations, as well as within the business community.

Thanks to our volunteers, we can offer quality services to meet the multifaceted needs of the youth we serve. Their caring, compassion and commitment have helped build and strengthen our reputation as leading authority on youth homelessness.

INDIVIDUALS

Alexander Stoljar Gold	Estelle Allan	Judy Kennedy
Ali Bootabaa	Esther Dore Maltais	Julie Nyst
Alwin Cawston	Ève Deveault Harvey	Julien Ferhadjian
Anaël Bolduc	Félix Brais-Marceau	Kamal Malhi
Anais Charbonneau-Poitras	Francesco Mentone	Kanitha Marcoux
Anna Scolan	Geoffrey Roberge	Karim Kammah
Bianca Grieco	George Yaziji	Karlo Clemente
Brendan Eidse	Georges Harvey	Katherine McIntosh
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Carole Forgues	Guy Gilbert	Lisa Bounouh
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Chiara Barreca	Jackie Solar	Marianne Lisée
Christina McAnulty	James Rokakis	Marie Dumouchel
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Delaney Swanson	Jenna Laurie	Matthieu David
Delphine Lamothe	Jeremie Guillermic	Megan Dalton
Domenic Di Carlo	Jesse Scott	Melissa Hernandez
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Elессio Marcarella	Jimmy Santiagos	Nicholas Burka
Elizabeth Pertuiset	Johany Martinez	Nicholas Finlayson
Emanuel Lowi	Jordan O’Byrne	Nunzio Cotrufo
Erin MacCoubrey	Josh Lovejoy	Paul Steinberg

Racha El-Raba
Renaud Cloutier
Sandra Murphy
Seonaid Newell-Macintosh
Serena Luk
Shauna Joyce
Sophie Boissinot-Tremblay
Sophie Guérin
Stephanie Acevedo
Susan Bibeau
Susana Prévost
Sybille Camblan
Tammy Beattie
Théo Deveault Harvey
Vern Carroll
Zarish Abbas

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Our sincere thanks go out to all of the individual donors, foundations, organizations and businesses listed below who give generously to help us respond to youth homelessness. Thanks, too, to all those who donate to **Dans la rue** but wish to remain anonymous. We are extremely grateful for your contributions.

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DONATIONS TO
THE NEW VAN

The new **Dans la rue** Van is now doing its nightly rounds on the streets of Montreal. We thank each and every one of the generous sponsors, donors and partners who helped us acquire the new vehicle and uphold this service that is so essential to vulnerable youth.

VAN SPONSORS

+\$100,000
ALDO Group

\$50,000 TO \$99,999 \$
Marcelle and Jean Coutu Foundation
Énergir

VAN DONORS

+\$100,000
Marcelle and Jean Coutu Foundation
The Firefly Scientists' Foundation
– Donation made in memory of
Rosann Bonotto and Alexandre
Beaudoin-Bonotto

\$50,000 TO \$99,999 \$
ALDO Group

\$10,000 TO \$49,999 \$
The Home Depot Canada Foundation
Zone Technologie Électronique Inc.
Drive Products Inc.
Énergir
Anne V.

\$1,000 TO \$9,999 \$
The Hylcan Foundation
Wawanesa Assurance
Club Rotary de Montréal
Keywords Studios

EVENT – UNE NUIT
DANS LA RUE

We were very moved to see so many people in the business community respond to our heartfelt appeal. As a result, we raised more than \$160,000 in donations to compensate for the fact that we had to cancel our Une nuit dans la rue event for the second year in a row. Thank you for your unyielding support for young people experiencing homelessness.

+\$25,000
CN
Sun Life Quebec

\$10,000 TO \$24,999 \$
Ivanhoé Cambridge
BMO Nesbitt Burns (Anderson Laurin
Investment Management)
David McCann (The Carlyle Group)
Letko Brosseau & Associates
Scotiabank
Stingray

\$5,000 TO \$9,999 \$
AlphaFixe Capital
CSL Group
Michel Lavoie (Dermtek Pharma)
Minogue Medical
Normandin Beaudry
Power Corporation of Canada
Sollio Cooperative Group
TC Transcontinental

\$500 TO \$4,999 \$
Triasima Portfolio Management
Pomerleau
TLA Porte-Bonheur
Norman Hébert (Groupe Park Avenue)

Special thanks to fundraisers
Mark Pathy and Paul J. Setiakwe.

PLANNED
GIVING

A planned gift is a way to leave something behind to help **Dans la rue** continuously improve the services offered to homeless and at-risk youth. Thank you to all those who have generously included us in their legacy planning.

\$100,000+
Estate of Mary Deirdre Ann Foucauld
Estate of Mrs. Jean Seffern
Succession Béatrice Tardif
Succession Marielle Trempe

\$25,000 TO \$99,999
Estate of Mary Lorraine Rasmussen
Succession Jeannine Fillion
Succession Lorraine Vézina

\$10,000 TO \$24,999
Estate of Diana Davis
Estate of the late Leif Torjusen
Succession Madeleine Rochette
Succession Pauline Latendresse
Succession Pierre Gauthier

\$5,000 TO \$9,999
Estate of Barbara Auclair
Succession Pierrette Séguin

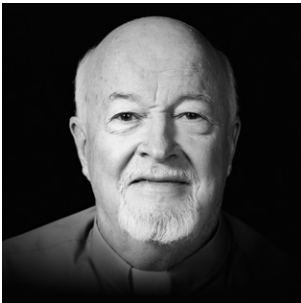
\$1,000 TO \$4,999
Estate of Mercedes B. Monsonogo
Estate of Meribah Aikens
Fiducie Jacqueline Lallemand
Succession Lise Dumont
Succession Robert Frenette

FINANCIAL STATEMENTS

STATEMENT OF OPERATIONS – YEAR ENDED OCTOBER 31, 2021, WITH CORRESPONDING FIGURES FOR 2020

	2020–2021 \$	2019–2020 \$
REVENUE		
Donations	5,656,147	4,813,669
Bequests	854,586	413,190
Government grants	756,212	426,057
Apartment revenue	223,237	232,446
Special events	163,000	199,928
	7,653,182	6,085,290
EXPENDITURES		
Day Centre:		
Drop-in	624,569	552,964
Psycho-social services	1,775,747	1,360,881
Support services	915,459	803,136
Bunker	602,435	558,952
Van	109,015	76,283
Apartment:		
Operating costs, including amortization of \$78,298	267,082	257,325
Community support services for housing	117,909	133,746
Volunteer coordination	49,536	44,503
Fundraising, gift processing and special events	980,795	903,356
Administration	597,288	637,679
Amortization of property and equipment	72,500	37,913
Merchant fees and bank charges	57,392	47,728
	6,169,727	5,414,466
EARNINGS FROM OPERATIONS	1,483,455	670,824
INVESTMENT INCOME	1,898,779	(330,283)
EXCESS OF REVENUE OVER EXPENDITURES	3,382,234	340,541

BOARD OF DIRECTORS



FOUNDER
Father Emmett Johns
 “Pops”
 1928–2018 †



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Paul J. Setlakwe
 Executive Vice-President,
 Fednav Holdings



VICE CHAIRMAN
Mark Pathy
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